Pennsylvania Turnpike Commission Violation Processing Center 300 East Park Drive Harrisburg, PA 17111

# FIRST VIOLATION NOTICE

 

 Notice No.:
 000999999-1

 Account No.:
 9999999

 Issue Date:
 11/08/2017

 Total Amount Due:
 \$26.45

 Date Due:
 12/08/2017



The registered owner's information indicated may also be used for toll invoices.

On the date referenced below, you exited the Pennsylvania Turnpike through an E-ZPass lane and did not pay the toll due. Under Pennsylvania Law, the above-named vehicle owner is liable for the toll violation documented below. Accordingly, remit payment of the Total Amount Due by the date due.



Agency	Pennsylvania Turnpike Commission		
Plaza/Lane	Clarks Summit-131 / 3		
Date	10/19/2017		
Time	10:25:21		
Plate	XXXX9299	State PA	
Toll Balance	Due	\$1.45	
Administrative Fee \$25.00		\$25.00	
Payments/A	djustments/Other	\$0.00	
Total Amou	nt Due	\$26.45	

No refunds will be issued for overpayments under \$1.00.

The Total Amount Due can be paid by check, money order, or credit card and must be submitted together with the remittance portion of the form below. If paying by cash, you must appear in person at the Violation Processing Center at the address indicated below. If you are an E-ZPass account holder or wish to pay the Total Amount Due by credit card, you can do so at our website, <a href="https://www.ezpass.csc.paturnpike.com/violation">www.ezpass.csc.paturnpike.com/violation</a>. Payment can also be made by phone at 1-877-736-6727. Select Option 2 and follow the prompts. If you wish to contest your liability for this violation notice or appeal the Total Amount Due shown on this violation notice, complete the appropriate section and/or provide the documentation as indicated on the Appeal Form. By no later than 12/08/2017 or within thirty (30) days of receipt of this notice, you must either complete, detach and return the remittance portion of this form with the Total Amount Due, or follow the instructions as directed on the Appeal Form. THIS IS YOUR ONLY OPPORTUNITY TO APPEAL THIS VIOLATION NOTICE. If you have additional questions or require further assistance, call the Violation Processing Center at 1-877-736-6727 and select Option 2. If you would like to become an E-ZPass customer, call 1-877-736-6727 and select Option 1 or go to <a href="https://www.paturnpike.com">www.paturnpike.com</a>.

**IMPORTANT INFORMATION FOR PA REGISTRATIONS:** Effective August 4, 2017, PA vehicle registrations with six (6) or more unpaid toll violations or \$500 or more in unpaid toll invoices and fees will be eligible for suspension. For more information regarding suspension, please visit <a href="https://www.paturnpike.com">www.paturnpike.com</a>.

# Notice #: 000999999-1 Account #: 9999999 Violation Date: 10/19/2017 10:25:21 Plaza/Lane: Clarks Summit-131/3 DO NOT MAIL CASH No refunds will be issued for overpayments under \$1.00.

Pennsylvania Turnpike Commission
Violation Processing Center
300 East Park Drive
Harrisburg, PA 17111

Total Amount Due

\$1.45
Administrative Fee \$25.00
Payments/Adjustments/Other \$0.00
\$26.45

PAYMENT Method:	□VISA	■ MASTERCARD	□ DISCOVER	☐ AMERICAN EXPRESS
☐ CHECK/MONEY ORDER (Made payable to Pennsylvania Turnpike Commission)				
CREDIT CARD NUMBI	ER			EXPIRATION (Month/Year)

I hereby authorize the above Total Amount Due to be charged to my credit card account indicated above.



Print Name Signature Date

## **Appeal Form**

Notice #: 0009999999-1 **Account #: 9999999 Violation Date/Time:** 10/19/2017 / 10:25:21 Plaza/Lane: Clarks Summit-131 / 3

Instructions: Visit our website, www.ezpass.csc.paturnpike.com/violation if you are an E-ZPass account holder or wish to pay the Total Amount Due by credit card. You may also pay your Violation by telephone by using a credit card. Dial 1-877-736-6727; press 2 if you received a Violation Notice; press 1 if you wish to make a payment; press 1 again to make the payment. Continue to follow the prompts to complete your payment.

To appeal this notice, you MUST complete the following steps within thirty (30) days of receipt of this notice:

- Complete the appropriate appeal Section A, B, C, or D indicated below.
- Sign and date the certification at the bottom of this form.
- Mail this appeal form directly to: Pennsylvania Turnpike Commission **Violation Processing Center** 300 East Park Drive Harrisburg, PA 17111



#### Section A: Customer Has Toll Ticket

If you received this violation notice because you exited an E-Z Pass lane in error but are in possession of your toll ticket, please send the ticket, payment for the actual toll indicated on your ticket, and the remittance portion of this notice to the address indicated on the remittance portion. The Pennsylvania Turnpike will waive the remaining toll indicated on this notice and the administrative fee. If you are unable to determine the amount of the toll, contact the Violation Processing Center at 1-877-736-6727.

Section B: Certification of Non-Liabi The undersigned certifies that on the	<i>lity</i> date of the violation the vehicle bearing the	ne registration plate number	r on the Violation Notice wa	s (check one only):
☐ Stolen	Leased or Rer	☐ Leased or Rented to another person ☐ Other - Written Appeal. See attached statement		
For Leased or Rented Vehicles, please	e indicate the Lessee/Renter Information	below:		
Name	Street Address	City	State	Zip
Driver's License Number	Phone Number	Date of The	eft or Execution of Lease Ag	reement

Note: In order to assert either of these defenses, you must provide the following documentation:

- For a stolen vehicle, you must provide a copy of the police report (if available) or law enforcement agency name, incident number, and date stolen.
- For a leased or rented vehicle, you must provide a copy of the lease or rental agreement or other such contract covering the vehicle on the date of the violation with the name, address, and driver's license number of the lessee or renter. The lessee or renter information must be received by the Appeal Due Date specified on the violation notice.

Failure to send such information by the Appeal Due Date will render the owner, lessor, or rental agent liable for the Total Amount Due.

### Section C: Overcoming Inference of Owner Liability

The owner of the vehicle is inferred to be the operator at the time of the violation. In order to overcome the inference, the vehicle owner must provide the following information:

- Testimony/statement that the owner was not operating the vehicle at the time of the violation.
- Testimony/statement indicating the name and residence address of the person operating the vehicle at the time of the violation.

## Section D: E-ZPass Customer Verification

If you were an E-ZPass Customer in good standing on the relevant date, fees will be waived and the Toll Balance Due will be reduced to an E-ZPass discounted fare that will be deducted from your E-ZPass account. In all other cases, the result of the review will be mailed to you. If you require further instructions, call 1-877-736-6727.

I hereby certify that I was an E-ZPass customer in good standing and had a valid E-ZPass transponder in the vehicle at the time of the alleged violation. Enclosed is my most recent account statement that shows my name, address, transponder number and that I have a positive account balance.

Name of E-ZPass Account Holder		E-ZPass Account Number
E-ZPass Account Holder Signature	Phone Number	E-ZPass Transponder Number

## CERTIFICATION - MUST BE COMPLETED FOR ALL APPEALS

I certify that the foregoing statements are true and accurate to the best of my knowledge. I understand that if any of the foregoing statements are willfully false, I am subject to penalties pursuant to Pennsylvania Law.

Signature	Print Name	Date



